



# MOSSY HEAD WATER WORKS, INC.

Acct# \_\_\_\_\_

1485 County Highway 1087 DeFuniak Springs FL 32433-8101  
850-892-6154~ Fax 850-892-0677 ~Universal TDD #711  
CustomerService@MossyHeadWW.com

\_\_\_\_\_

Customer Name

\_\_\_\_\_

Service Address (Address, City, ST, Zip)

\_\_\_\_\_

Mailing Address (Address, City, ST, Zip) **IF** different from Service Address

\_\_\_\_ - \_\_\_\_ - \_\_\_\_\_

Social Security Number (Must be provided  
To turn on service)

\_\_\_\_\_

Phone Number



APPLICATION must include COLOR copy of Driver's License or Photo Identification



In accordance with Federal Law and U.S. Department of Agriculture policy, this institution is prohibited from discriminating on the basis of Race, Color, National Origin, Age, Disability, Religion, Sex, and Familial Status.

(Not all prohibited basis apply to all programs.)

To file a complaint of discrimination, write USDA, Director, Office of Civil Rights, 1400 Independence Ave. SW, Washington DC 20250-9410 of call (800)795-3272 (Voice) of (202)720-6382(TDD)  
Mossy Head Water Works, Inc. is an equal opportunity provider and employer.

Please circle one of the following:

**Race:** White/Caucasian; Black/African American; American Indian/Alaska Native; Asian; Other

**Ethnicity:** Hispanic of Latino; NOT Hispanic or Latino

**Gender:** Male Female

TYPE OF ACCOUNT:  Permanent  \*\* 30 Day Temporary (Cleaning/Real Estate)

\* Residential  \* Business/Commercial

Rent/Lease  Owner  Rent/Lease  Owner

Have you ever been on Mossy Head Water? **Y or N** If yes, what address? \_\_\_\_\_

\*\* (If Applicable) Temporary Water for 30 Days Only: I understand by signing below that the service charge will not be refunded and I will be billed for all Usage. 0-2,000 Gallons is included in the minimum billing at current Usage Block Rates. A copy of your Driver's License is required.

Over \_\_\_\_\_ over \_\_\_\_\_ over \_\_\_\_\_

\*If you are not at home when our technician comes to turn on your water, we will unlock the water meter valve, but leave it in the OFF position ( the OFF position is when the holes line up top and bottom on the valve) in the meter box. To turn it on, open the meter box and turn the valve 90 degrees. Customers are responsible for checking their water meter register for leaks. We recommend that the water be turned off at the meter along with ice maker, hot water heater, etc. when a customer is out of town for vacation, etc. Mossy Head Water Works, Inc. is not responsible for any leaks, damage or flooding that occurs on the customer's side of the water meter. If you have any questions, please call our office using the number above.

**NEW METER INSTALLATION:** \*\*\*\* A meter box on your property does not guarantee a water service\*\*\*\*

Service Address (Street Name, Lot, Block, Parcel Number)

Meter Size?  5/8"-3/4"  1"  1 1/2"  2"

Due to the size, type of service, location of the water main, and the nature of our service area we need to do an on-site visit to the service location before we can give you an estimate on the connection cost. Meters larger than 2" are available and pricing is determined by location and material costs. Filling out this form and placing one of our flags on the right of way in front of the service address (within one business day) will start the process. Once an estimate is completed you will be contacted. Installation will be scheduled when payment is received. There is a 2-4 week delay for installation after payment is received. Also, in rare circumstances, a state permit may have to be procured. This can sometimes extend the installation time beyond our control.

This application is accepted subject to the availability of the system's capacity to furnish water to the applicant at the address given above. As a member you become a part owner of the Corporation and your signature below is accepted as your agreement to abide by both the Rules and Regulations and Bylaws which are available in the office or online at [www.mossyheadww.com](http://www.mossyheadww.com). Bylaws state one (1) meter per residential dwelling or commercial business.

**Deposit:** The customer must pay a deposit. This deposit will be refunded upon termination of service provided no indebtedness is pending. Billing can run a month or more behind.

**Attorney's Fees:** The prevailing party shall have the right to collect from the other party reasonable cost and attorney's fees incurred in enforcing this Agreement including any collection action.

Bills are due upon receipt and no later than the 10<sup>th</sup>. After the 10<sup>th</sup> of the month a 10% late fee is automatically added to the bill. **All bills not paid by the end of business on the 15<sup>th</sup> are subject to disconnection, and a \$40 reconnection fee will be added to the bill. There is a \$30 fee for all returned payments.**

**I understand the policies that have been explained and understand the terms of this agreement.**

Customer signature

Date