



Mossy Head Water Works, Inc.

1485 County Road 1087, DeFuniak Springs, FL 32433
(850) 892-6154 CustomerService@MossyHeadWW.com

Request for Leak Adjustment

Attention: Board of Directors : C/O Mossy Head Water Works, Inc

Please read all requirements and conditions.

In the event a Member is subject to an abnormally high bill as a result of a loss, caused by a leak, a Courtesy Leak Adjustment may be granted.

To be eligible for an adjustment, the Member MUST:

1. Promptly and properly repair the leak once detected.
2. Provide proof of leak and/or repair in the form of receipts and/or photos, unless evidence of leak is personally observed by a MHWW employee.
3. Not have received a Leak Adjustment from MHWW within the last 24 months.
4. Request should be made before bill in question is delinquent.

Type of Leak - Toilet Outside Irrigation Inside Other _____

Date of Leak :	Acct #
Name	
Service Address	
Mailing Address	
Phone Number	
Brief Description of Leak	
List of Repairs Made	

I, _____ am requesting a review of my water bill at _____ DeFuniak Springs, FL .

Your request will be reviewed for possible adjustment based on account history, usage history and information provided with your request.

***If a Leak Adjustment is approved, you will not be eligible for another Leak Adjustment for the following 24 month period.**

Signature _____ Date _____ E-Mail _____